



Fire Development Services Refund Policy

Inspections Unit

Off-Hours Inspections

To qualify for off-hours refund, cancellation of scheduled inspections shall be made at least 24 hours in advance. Weekend and Holiday off-hours scheduled inspection cancellation has to be at least 24 hours in advance and before 3:00 PM of the previous normal business day. All cancellations shall be done online through

<http://inspect.lafd.org>

Holiday Example:

1. If off-hours inspection is scheduled for Tuesday, July 5, 2016, after July 4th Holiday – To qualify for refund, cancellation has to be made by Friday, July 1, 2016, before 3:00 pm.

Saturday and Sunday Examples:

1. If off-hours inspection is scheduled for Saturday at 8:00 am - To qualify for refund, cancellation has to be made before 8:00 am on Friday (24 hours in advance).
2. If off-hours inspection is scheduled for Saturday at 3:00 pm - To qualify for refund, cancellation has to be made before 3:00 pm on Friday (24 hours in advance).
3. If off-hours inspection is scheduled for Sunday or Monday Morning - To qualify for refund, cancellation has to be made before 3:00 pm on Friday.

Normal Business Hour Inspections (Regular Hours Inspections)

To qualify for refund, the cancellation of scheduled inspection must be made before 3:00 pm, at least one (1) business day before scheduled inspection date.

Plan Check Unit

To qualify for a refund, the project shall be cancelled before plan assignment.

Hydrants and Access Unit

To qualify for a refund, the project shall be cancelled before plan assignment.

A claim should be filed within one (1) year from the date of payment

Claims will be verified before any refund is approved for payment or credit, and will only be issued to the payer of the disputed invoice

Refunds will be sent in the same manner as it was paid. For example, the transaction was paid by credit card, it will be refunded to the same credit card.